

# WELCOME BACK

## KNOW BEFORE YOU GO

***We are looking forward to welcoming you to the Hyatt Regency Orlando International Airport!***

***The safety and well-being of our guests and colleagues is always our top priority.***

***In light of COVID-19 we have implemented the following changes for your health, safety and enjoyment:***

### FACE MASKS

Face masks will be required for all guests & colleagues throughout the public areas and meeting/event spaces. While our smiles will be hidden, please know we are thrilled to welcome you. If you should need a mask, we are happy to provide one.



### SOCIAL DISTANCING

Social distancing will be required in public areas and all event spaces. Safe social distancing is strongly suggested by maintaining 6 feet from one another.



### COLLATERAL & SIGNAGE

In an effort to ensure your safety, the hotel has strategically placed signage, floor decals, plexi-shields and implemented various initiatives to provide comfort and ease during your stay.



### HYGIENE

Colleagues will continue to practice proper hygiene procedures including frequent hand washing, use of alcohol based hand sanitizer, and additional PPE usage where applicable. There will also be hand sanitizer stations placed throughout the hotel for all guests and staff.



### COLLEAGUE SAFETY

Colleagues have completed training for hygiene, cleanliness and PPE.



### CONTACTLESS CHECK-IN

Mobile check-in and Keyless Entry are available through our World of Hyatt App. Download prior to arrival, for a contactless arrival experience.



### GUESTROOMS

For your privacy and comfort, daily housekeeping service will be available upon request only from 8:00am-4:30pm. For options, please schedule ahead, as we only enter vacant guest rooms.

TEXT CONCIERGE 407-641-4004

Contactless delivery is also available for any guest request item.



### DINING

**McCOY'S BAR & GRILL** 4TH FLOOR

BREAKFAST 7:00AM-11:00AM

LUNCH 11:00AM-5:00PM

DINNER 5:00PM-10:00PM

LATE NIGHT 10:00PM-12:00AM

OVERNIGHT 12:00AM-7:00AM

**McCOY'S TO-GO** DIAL EXT 54

IN ROOM DELIVERY/TO-GO

AVAILABLE 24 HOURS

**LOBBY BAR** 4TH FLOOR

HOURS 5:00PM-12:00AM

**SNACK N' FLY** NEAR CHECK-IN, 4TH FLOOR

ASSORTED BEVERAGES & SNACKS

AVAILABLE 24 HOURS

Contactless  
Menu



### OTHER FEATURES & AMENITIES

#### SELF PARKING & VALET

Both options open and available. Overnight exit vouchers received upon check-in at front desk. Local daily drive-ins, exit vouchers will be available at group registration.



#### POOL, FITNESS CENTER, DAY RATE, AIRPORT VENDORS

Visit the front desk for these available features.



### GUEST ELEVATORS/STAIRS

Elevator button panels are disinfected at frequent intervals. We will be limiting travel in elevators to 2 guests per trip or encouraging travel with your family only.



Staircases to guest room corridors will be accessible with room keys, for alternate route to and from ballroom space.

